



Important dates For new RBC Bank business clients.

Please read the following information very carefully. Review the chart for important dates relating to your new RBC Bank accounts and services. You'll see general information about the change to RBC Bank in the enclosed Welcome brochure, and specific information about the transfer of your accounts on the enclosed personalized Account Summary. If you have any questions, please stop by your local branch, visit www.rbccentura.com/anb, or call the toll-free RBC Bank Welcome Hotline at 1-888-769-2544.

	WHAT IS HAPPENING?	WHEN?
Merger/account conversion	Your bank will become part of RBC Bank. Computer systems will be integrated, and your accounts will be transferred to comparable RBC Bank accounts.	Beginning Friday, April 11, 2008, at 2:00 p.m.
Account and branch conversion weekend	Your branch will be closed. You will be able to access your accounts via ATMs during that weekend.	Friday, April 11, 2008, at 2:00 p.m. through Sunday, April 13, 2008.
Debit and ATM cards	Debit and ATM card customers will receive a new RBC Bank Visa Check Card or ATM card and PIN in the mail a week prior to the conversion. If you do not receive your card and PIN by April 11, please contact your local banking center.	You may activate your new RBC Bank card upon receipt. However, you cannot begin to use it until after 4:00 p.m. on Friday, April 11, 2008.
Full access to your new RBC Bank accounts	You will be able to access your new RBC Bank account at any RBC Bank branch or through Online Banking or by telephone banking.	Starting on Monday, April 14, 2008.
Deposit account numbers, checks and deposit slips	Your account numbers will change, but you can continue to use your checks and deposit slips until you reorder.	Your account numbers will change on Friday, April 11, 2008, at 2:00 p.m.
Deposit account statements	Your current bank will send you a statement as of April 11, 2008. All transactions after April 11 will appear on your first RBC Bank account statement.	Your first RBC Bank statement will process on Wednesday, April 30, 2008.
Online banking and bill payment	If you currently have Internet banking or online bill payment, it will convert to RBC Bank Online Banking and Bill Pay. Please refer to the enclosed Welcome brochure for more details.	You can begin using RBC Bank Online Banking and Bill Pay on Monday, April 14, 2008.
Loan and payment information	Loan accounts will convert to RBC Bank. Please refer to your enclosed personalized Account Summary for specific loan account information, and the Welcome brochure for additional information, including any changes in your payment process.	Loan accounts will convert on Friday, April 11, 2008, at 2:00 p.m.
Treasury management services	If you currently use treasury management services, you should have already received a separate communication about the conversion to RBC Bank. If you have not, please contact your local banker or call 1-800-897-6552.	Accounts will convert over the conversion weekend. However, you must have completed documentation prior to the conversion to have uninterrupted access to your accounts and services.